

# HONEYWELL PPE NEWS



## IMMEDIATE ACTION REQUIRED

### UPDATED Product Stop Use & Return Notice

**Date: September 10, 2024**

**Miller® Falcon™+ SRL**

**Regions Affected: Brazil, Canada, Chile, China, Columbia, Mexico, Nicaragua, Panama, Peru, Singapore, Thailand, USA, Uruguay**

Dear Customer,

You have been identified as a customer that has purchased a Honeywell Miller Falcon+ SRL which is subject to an immediate Product Stop Use & Return Notice (see table below listing impacted SKUs). Honeywell has identified an anomaly related to the gauge of cable crimping on the SKUs below manufactured from **April 4, 2023, through December 19, 2023**. **This anomaly could prevent the product from properly supporting weight per specifications.**

**SKU's Affected:**

MFS-LEP1-02/20FT
MFS-LEP1-02/30FT
MFS-LEP1-02/50FT
MFS-LES1-02/20FT
MFS-LES1-02/30FT
MFS-LES1-02/50FT
MFS-OGC1-02/20FT
MFS-OGC1-02/30FT
MFS-OGC1-02/50FT



**Please review your Miller Falcon + SRL inventory mentioned on the table above immediately, especially any units already in the field. If any match the SKU and part/model number as outlined above and have a manufacture date during the range noted above, immediately remove those units from service and/or quarantine them. If you are a distributor who has sold potentially affected Miller Falcon + SRL products, please forward this notice to the applicable customers immediately.**

For affected units, please contact our Customer Service team to initiate a Return Material Authorization (RMA) to our Authorized Service Center.

- PPE USA: 1-800-430-5490
- PPE Canada: 1-888-212-7233
- Email USA and Canada: [CustomerServiceInquiryBox@Honeywell.com](mailto:CustomerServiceInquiryBox@Honeywell.com)
- PPE LATAM: 1-800 099 3479 option 2 / [atencionalclientelatam.hppe@Honeywell.com](mailto:atencionalclientelatam.hppe@Honeywell.com)
- PPE China: +86 400-840-2233 / [CS.PPE.GC@Honeywell.com](mailto:CS.PPE.GC@Honeywell.com)
- APAC: Thailand / Singapore +65 31577005 / [kswcs@honeywell.com](mailto:kswcs@honeywell.com)

For any Falcon+ units with a date of manufacture on or after Dec 20, 2023, no action is required.

Best regards,

Johan Jonsson

Senior Director, Quality

Honeywell | Personal Protective Equipment